

## MENTAL HEALTH ASSOCIATION OF ALAMEDA COUNTY

954 60<sup>th</sup> Street, Suite 10  
Oakland, CA 94608 (510) 835-5010

### POSITIONS AVAILABLE (FULL TIME)

#### FAMILY PARTNER POSITION

(Direct Services for the Children's and Young Adult System of Care  
within Alameda County Behavioral Health)

Turn your personal experience into a mental health career! No professional experience required. Great starting salary. 100% paid medical and dental for the employee. Generous time off including two personal days per year.

#### FAMILY PARTNERSHIP PROGRAM

The Family Partnership Program works with a multidisciplinary team to help support the families and caregivers of children and young adults receiving services. Family Partners help families with obtaining community services and support; they also participate in trainings and education on mental health and special education needs. The Family Partnership Program provides direct services within the Alameda County Behavioral Health system serving children and young adults. **Candidates must have "lived experience" as the primary caregiver of a child or immediate family member who is now or has in the past received services from a public child serving agency, i.e. special education, mental health, social services, and/or juvenile justice. A cover letter with your lived experience must be included for consideration.**

#### TYPICAL DUTIES AND RESPONSIBILITIES

- ◇ Partner with other professionals as part of ACBH multidisciplinary child and young adult services.
- ◇ Assist and mentor families navigating Alameda County System of Care services: behavioral health, special education, child welfare, and juvenile justice.
- ◇ Act as a peer liaison with families and providers.
- ◇ Assist families in obtaining community services and support.
- ◇ Introduce family culture into traditional mental health environments.
- ◇ Distribute information about children and young adult mental health issues to the community.
- ◇ Participate in training, conferences and workshops related to youth and family issues.
- ◇ Must be able to account for and document detailed daily reports within mandatory deadlines.
- ◇ Assist families/caregivers to become empowered and educated as members of their child's treatment team.
- ◇ Provide stigma reduction and increased accessibility to mental health care services.
- ◇ Perform other duties as necessary at request of the Program Director.

#### QUALIFICATIONS

- **Candidates must be, or have been, a primary caregiver of a child or immediate family member who is now or has in the past received services from a public child-serving agency, i.e. special education, mental health, social services, and/or juvenile probation.**
- Possess a valid California driver's license, working vehicle and required insurance.

- Possess a high school diploma, or equivalency certificate, together with any combination of education, training and experience likely to provide the required abilities necessary to perform functions.
- Have three years' experience navigating one or more child-serving agencies as a primary caregiver; relevant college course work or related professional experience may be substituted for one year's experience.
- Ability to coordinate appointments, schedules, meetings and deadlines while maintaining flexibility.
- Work with our communities and their diversity in ethnicity, socio-economic status, spiritual beliefs, primary languages, political affiliations, sexual orientation and educational backgrounds.

#### ADDITIONAL DESIRED QUALIFICATIONS

- ❖ **Preference given to Bilingual/Bicultural candidates who are reflective of the communities served.**

**HOURS OF WORK:** 40 hours per week, full-time, including paid lunch break. Hours to be worked are usually Monday through Friday, 9 AM to 5 Pm. However, occupants of this position may be required to work before or after normal business hours at the discretion of the Program Director.

The occupant of this position will be based at the Family Partnership Program office at 7200 Bancroft Avenue, Suite 125-C, Oakland, CA 94605. The Family Partner will be required to travel by car to clients and meetings within Alameda County (including the cities of Oakland, Alameda, Berkeley, Albany, Piedmont, Emeryville, San Leandro, Hayward, Union City, Fremont, Dublin, Pleasanton, Livermore, and Newark).

**SUPERVISOR:** The occupant of this position reports to the Family Partnership Program Director.

**SALARY:** \$43,000. Employee benefits include generous vacation, sick leave, and health/dental insurance. Required travel for clients and meetings is reimbursed at 58 cents per mile.

**TO APPLY:** **Please provide a cover letter with your lived experience** and your resume to [jobs@mhaac.org](mailto:jobs@mhaac.org) or submit by postal mail to:

Mental Health Association of Alameda County  
954 60<sup>th</sup> Street, Suite 10  
Oakland, CA 94608

Attn: Family Partner Position

***MHAAC is an Equal Opportunity Employer***